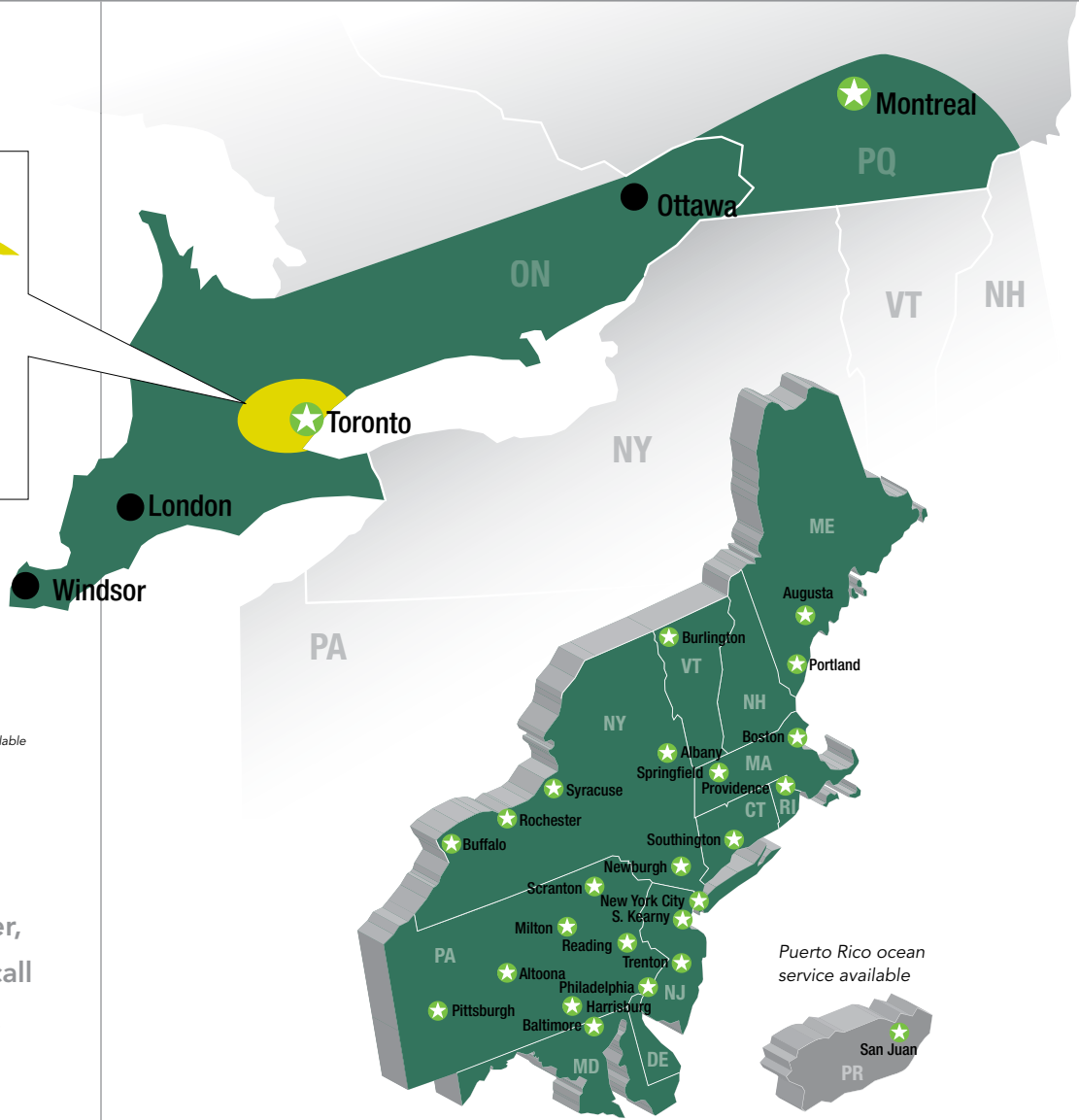
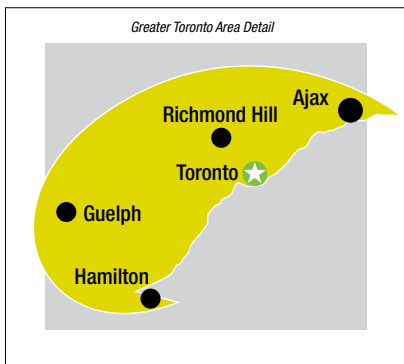




NEW next-day service to the Greater Toronto Area (GTA) – **Guaranteed!**



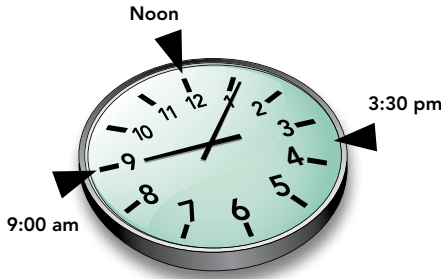
- NEW Guaranteed next-day delivery to GTA (Greater Toronto Area)**
- We will guarantee any size shipment to the GTA for an additional \$60
- Standard direct service area**
- 95% of area served next-day
- Guaranteed by 9 a.m., noon & 3:30 p.m. services available

Call your local service center, log onto newpenn.com or call **1.800.285.5000** for service.

A YRC Worldwide Company

Puerto Rico ocean service available





Major Greater Toronto Area (GTA) locations served by our guaranteed, next-day delivery:

- Toronto
- Ajax
- Pickering
- Markham
- Richmond Hill
- Brampton
- Mississauga
- Oakville
- Milton
- Burlington

Plus

- Hamilton
- Guelph

625 South Fifth Avenue
Lebanon, PA 17042

1.800.285.5000
newpenn.com

Faster transit times and Guaranteed delivery are now available to Canada

- Improve your customer service with real-time, automatic e-mail delivery notification
- Find peace of mind with priority handling and guaranteed delivery
- Our 24 hour Customs Processing Center simplifies the customs clearance process and assures you better on-time service
- Guaranteed delivery service can be selected during shipment pick-up or on the BOL available on newpenn.com, or call our friendly customer service department at 1.800.285.5000
- Trust our no-hassle guarantee; your shipment is automatically 100% free and you will receive an invoice for \$0 dollars if we don't deliver within the parameters requested - no need to file a claim
- The Guaranteed delivery service can be easily activated by choosing it under Guaranteed Delivery Options on the bill of lading available on newpenn.com. Or, call our friendly customer service department at 800-285-5000.

Standard Next-day and Two-day Delivery to all direct Ontario and Quebec Points
- Your normal LTL pricing applies

Guaranteed 2nd Day Delivery before 9:00 a.m. to all direct Ontario Points
- 40% of net charges, subject to a minimum fee of \$100.00

Guaranteed 2nd Day Delivery before 12:00 p.m. to all direct Ontario Points
- 30% of net charges, subject to a minimum fee of \$60.00

Guaranteed 2nd Day Delivery before 3:30 p.m. to all direct Ontario Points
- 20% of net charges, subject to a minimum fee of \$30.00

- We operate under the Canada Customs Pre-Arrival Release System (PARS) which allows for faster border clearance of your shipments.
- We are a proud member of both C-TPAT (Customs-Trade Partnership Against Terrorism) and FAST (Free and Secure Trade) which provides the following benefits:
 - A more secure supply-chain
 - Faster customs processing
 - Fewer border delays due to inspections

The FAST program can provide access to the FAST-lane at the border for government approved carriers.

Terms and Conditions of International Service
The guarantee does not apply to shipments which are delayed due to causes beyond New Penn's control including, but not limited to, the following: the unavailability or refusal of a person to accept delivery of the shipment(s), delays caused by the consignee, acts of God, public authorities acting with actual or apparent authority on the premises, acts or omission of customs or similar authorities, riots, strikes or other labor disputes, civil commotion, disruptions in the air or ground transportation networks, such as weather phenomena, and natural disasters. Shipments subject to standard New Penn freeze protection service policy.



"Quest for Quality" award winner for 16 consecutive years



Committed to environmental sustainability